

## **Information on exercising the right of withdrawal**

You have the right to revoke this contract within fourteen days without giving reasons.

The revocation period shall be fourteen days from day the contract was entered into.

In order to exercise your right of withdrawal, you must inform us of your decision to withdraw from this Agreement by means of a clear statement (e.g. a letter sent by post or e-mail):

- via physical mail to easy2taxfree GmbH, Schanzstrasse 14, Top 3.01, 1150 Vienna, Austria
- or via E-Mail to the following address: [privacy@easy2.tax](mailto:privacy@easy2.tax).

You can use the attached sample revocation form, which is not mandatory. You may also electronically complete and submit the Withdrawal Form or other unambiguous statement on our website [<https://easy2.tax/contact/>]. If you make use of this option, we will immediately (e.g. by e-mail) send you confirmation of receipt of such revocation.

In order to comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the expiry of the revocation period.

### Consequences of the revocation

If you revoke this Agreement, we shall reimburse you immediately and no later than fourteen days from the date on which we received notice of your revocation of this Agreement for all payments we have received from you, including delivery charges, if applicable. We will use the same means of payment used by you in the original transaction for such refund, unless expressly agreed otherwise with you and in no event will you be charged for such refund. [4]

If you have requested that the services should commence during the withdrawal period, you shall pay us a reasonable amount equal to the proportion of the services already provided by the time you notify us of the exercise of the right of withdrawal in respect of this Agreement in relation to the total amount of services provided in the Agreement.

**Sample withdrawal form**

(If you want to cancel the contract, please fill in this form and send it back)

To

- easy2taxfree GmbH, Schanzstrasse 14, Top 3.01, 1150 Vienna, Austria
- or
- [privacy@easy2.tax](mailto:privacy@easy2.tax)

I/we (\*) hereby cancel the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following services (\*)

Engagement of easy2tax for services of processing VAT refund for the following purchases:

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Ordered on (\*)/received on (\*)

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Name(s) of consumer(s)

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Address of consumer(s)

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Signature of consumer(s) (only for paper communication)

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date: \_\_\_\_\_